



**Manchester
Metropolitan
University**



**ACADEMIC
COMMUNITY
COMMITMENT**

YOUR MANCHESTER METROPOLITAN COMMUNITY

A message from Vice-Chancellor, Professor Malcolm Press

We are committed to working closely with you and your fellow students to create an outstanding Academic Community that is inspiring, stimulating and enjoyable. We believe this will help you to make the most of your time here as a student, fulfilling your academic potential, developing strong social relationships and shaping your future.

Our Academic Community Commitment sets out how everybody at Manchester Metropolitan works in partnership to help you to succeed. It has been created jointly between the University and Students' Union, and in wider consultation with our students.



Our commitment is underpinned by a number of principles that position quality at the heart of what we do:

- We place our students first and foremost – our courses are informed by high quality research and partnerships with business and industry, all of which add value to your learning experience
- We attach immense importance to ensuring that all staff work to the highest quality standards – not only lecturers and tutors, but also everybody in professional and support departments
- We provide first class teaching and learning spaces – our facilities are designed to make your experiences with us rewarding and to help you to excel
- We commit to providing timely information on all aspects of your course – we will always keep you informed of any changes to your timetable and deadlines



Our commitment sets out clear standards of behaviour that we would expect of one another, including attending classes, being proactive and taking personal responsibility for your learning and letting us know quickly if you need additional support or advice. We understand that your academic progression and wellbeing are linked and at Manchester Metropolitan we care deeply about both.

We recognise that our students are our greatest ambassadors and it is in everybody's interests that you receive the maximum benefit from your time with us and make your own valuable contribution to our Academic Community.

I hope that you will take time to read and engage with our Commitment. If we collectively bring this to life, I believe that your experience here will be all the more enriching.

I wish you every success in the year ahead.

Professor Malcolm Press
Vice-Chancellor



STUDENT UNION – ACADEMIC COMMUNITY COMMITMENT

The Students' Union is independent and impartial, and exists to represent all students at Manchester Metropolitan University. We are here to support your needs and represent your views by providing a range of services, activities and opportunities. These will enhance your experience as a member of the Manchester Metropolitan community.

Coming to University is a transformational experience. We will help you to engage in activities that will develop your skills, expand your horizons and build your networks. These are important in supporting you both while you are with us and after you graduate.

The Students' Union has worked together with the University to create this set of shared values that form our Academic Community Commitment. By collectively upholding these values, we will strengthen our distinctive and diverse community.

We hope that you will play a full role as a member of our University and we wish you a rewarding year ahead.

Amie Atkinson
Student Union President

Lucy Follon
Education Officer



THE UNIVERSITY'S COMMITMENT TO OUR ACADEMIC COMMUNITY

We are a University that aims to support and inspire our students, and we are committed to playing our part in ensuring student success.



WE UNDERTAKE TO:

- Treat you and your fellow students equally and respectfully
- Assess all work fairly, using clear criteria
- Support and promote the continuing professional development of our staff members to ensure the highest quality teaching
- Consider environmental sustainability in everything we do
- Observe the terms and conditions of the University's educational services



WE WILL PROVIDE:

- Courses that are informed by research and taught by experts who are passionate about their subject
- Courses with a strong focus on employability, professionalism and enterprise
- Accessible and inclusive teaching that respects and benefits from our diversity
- Tutoring and student support systems that nurture your academic, personal and professional development
- Excellent learning resources (both physical and virtual), including, library services, information technology, media resources and personalised Moodle resources
- Prompt feedback throughout your course to support your academic development and build your knowledge, skills and confidence
- Access to a wide range of personal advice, guidance and support, to make sure that you are able to make the most out of the educational opportunities available
- Timely opportunities for you to comment on your course and experiences, as well as providing clear information about how we have responded to the student voice



WE WILL PROVIDE YOU WITH TIMELY INFORMATION ON:

- Your course, including your timetable, examination arrangements and any specific professional requirements
- The services that support your time at the University – accommodation, catering, transport, sport and healthcare
- The Student Support Package (including scholarships and bursaries), course costs, payment methods and deadlines, and guidance on any additional costs
- The conduct that is expected of you on campus, in halls and in the wider community
- Any variations that have been made to the teaching timetable or to teaching venues
- How to raise any concerns that you might have during your time at Manchester Metropolitan



THE STUDENT COMMITMENT TO OUR ACADEMIC COMMUNITY

We expect students to recognise that joining an Academic Community requires active commitment to our values and our ways of working, as well as respect for the work and commitment of others.



AS A MANCHESTER METROPOLITAN UNIVERSITY STUDENT YOU WILL:

- Engage actively with your course by attending inductions, preparing for and participating in timetabled classes and participating in group learning activities
- Take responsibility for managing your own learning and development, attending meetings with tutors and ensuring you regularly spend sufficient time in private study
- Treat staff and your fellow students equally and respectfully, behaving considerately within the University and online, in your accommodation and the community in which you study and live
- Provide us with up to date contact information and maintain appropriate and regular communication, including notification of any absences
- Abide by the Manchester Metropolitan University Student Code of Conduct
- Inform us of anything that may affect your ability to succeed, such as any changes to your personal circumstances
- Meet your financial obligations as a student of the University and advise us if you experience difficulties
- Observe the terms and conditions of the University's educational services



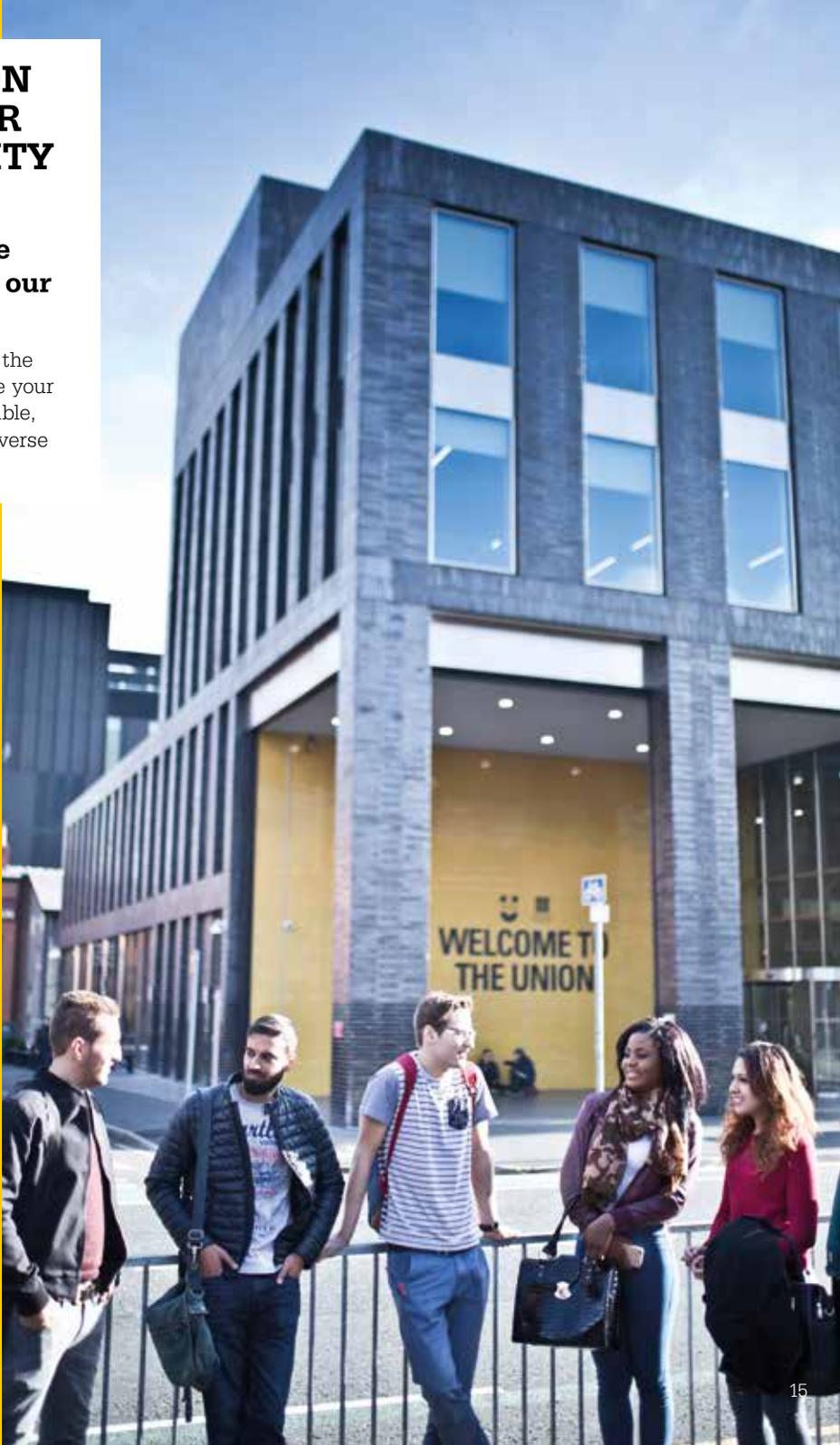
THE STUDENTS' UNION COMMITMENT TO OUR ACADEMIC COMMUNITY

The Students' Union plays a crucial role in ensuring that the student voice is at the heart of our Academic Community.

The Union represents your collective voice to the University, provides personal support to make your time here as rewarding and fulfilling as possible, and represents the needs and views of our diverse student body.

THE UNION WILL:

- Listen to your needs and represent all students to the decision makers in the University and in the wider community
- Create a range of opportunities for you to be actively involved in improving the quality of your academic experience, including on your course and in your department
- Provide you with a range of opportunities to help develop skills and talents that complement and enhance your education and help you get the most out of your time at the University
- Make you aware of your rights and responsibilities and adapt to meet your changing needs
- Help you lead a healthy and secure life and provide you with individual support if you are facing difficulties
- Let you know about important changes in the University and opportunities to work together to create positive change on the topics that affect you



CONTACTS

Careers and Employability

mmu.ac.uk/careers
careers@mmu.ac.uk
0161 247 3483

Counselling, Health and Wellbeing Service

mmu.ac.uk/counselling
counselling@mmu.ac.uk
0161 247 3493

Disability Service

mmu.ac.uk/disabilityservice
disability.service@mmu.ac.uk
0161 247 3491

IT Services Helpline

mmu.ac.uk/itservices
it.helpline@mmu.ac.uk
0161 247 4646

Student Living Accommodation

mmu.ac.uk/accommodation

Manchester: 0161 247 2958
accommodation@mmu.ac.uk

Cheshire: 0161 247 2950
accommodationincheshire@mmu.ac.uk

Student Financial Support

mmu.ac.uk/studentfinance
0161 247 1045

Student Hub

mmu.ac.uk/students

Manchester: 0161 247 2747

Cheshire: 0161 247 5783

Student Support Officers

mmu.ac.uk/studentssupportofficers

The Union's Advice Centre

theunionmmu.org/advice-centre
s.u.advice@mmu.ac.uk
0161 247 6533